

PATHWAYS



Working together. Making a difference.

Pathways is The Spastic Centre's information, referral, intake and service planning unit. Pathways Coordinators work with individuals, families and other services to plan and arrange services both within and outside The Spastic Centre.

Pathways

- Is the first point of contact for all service inquiries
- Works with people to help them identify what services will be helpful
- Provides up to date information on available services and resources
- Works together with other services to meet the needs of individuals so that they receive the right mix of services.

The Pathways Coordinators

- Help people determine their own needs and priorities
- Develop a Service Agreement so that it is clear what will be provided
- Explain the terms of The Spastic Centre contract that accompanies this agreement.

Pathways is designed to make it easier for people to get the services that will best meet their needs and will seek out possible alternatives to unmet needs.

Further Information

PATHWAYS

The Spastic Centre information, referral, intake and planning unit

1300 888 378

Anyone may refer to Pathways



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